



**Privacy Policy** 

Effective Date: August 1st, 2025

The Heritage Behavioral Health Foundation respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you visit our website or use our services.

#### 1. What We Collect

We may collect personal information that you voluntarily provide to us, including:

- Name, email address, phone number
- Contact form or intake responses
- Donation and billing details (via secure third-party processors)
- Application data for volunteering or services
- Cookies and usage data (to improve website performance)

### 2. How We Use Your Information

We use your information to:

- Respond to your inquiries or service requests
- Coordinate volunteer and client services
- Process donations
- Improve website accessibility and performance
- Maintain legal and ethical records of services provided
- We will never sell or rent your information.

# 3. Sharing and Disclosure

We only share your data:

- With your explicit consent
- With third-party service providers who help us operate securely
- If required by law or to protect safety

## 4. Confidentiality and Trauma-Informed Data Care

We take survivor safety seriously. Sensitive data is stored securely and access is limited to trained, trauma-informed team members.

### 5. Your Rights

You have the right to:

- Request access to or deletion of your data
- Withdraw consent at any time
- Opt out of emails or communications

To exercise these rights, contact us at: info@valkyrieinitiative.com